

WestCo Fall Meeting 2016

In attendance: Gene Hainer (CO), Patience Frederickson (AK), Holly Henley (AZ), Barbara Reading (MO), Stacey Aldrich (HI), Anne Joslin (ID), Susan McVey (OK), Jamie Markus (WY), Jeff Kintop (NV), Rod Wagner (NE), Donna Jones Morris (UT), Daria Bossman (SD), Michael Scott (IA), Jennie Stapp (MT), Mary Soucie (ND), Jo Budler (KS), Cindy Aden (WA), Kathi Pfeiffer (NM)

Continuing Business

- a. Approval of June 2016 meeting minutes- Michael moved, second by Gene to approve the minutes of the spring 2016 meeting. Motion carried by unanimous voice vote.
- b. Treasurer's report and Approval of 2016-2017 budget- Jo presented the overview of the budget. Susan moved, second by Ann to approve the budget as presented. Motion carried by unanimous voice vote.
- c. Spring meeting in Billings- MaryKay made the suggestion that we call the meeting the annual meeting and the group was in agreement. Jennie will be hosting us in Helena, MT. MaryKay led a discussion on CE opportunities for the 2017. Gene mentioned when we did the online training in ND. Susan suggested either topics of particular interest, presented by member SLA staff. Jennie will talk to her staff about presenting on implementation of learning from RIPL and Sam Becker and logic models. There was interest in that topic. Roundtable of what we've done in our states. In concert with Measures that Matter. TX has done extensive Harwood Institute Training and we'd like to know more about that process. HI can also present on that topic. ½ day of RIPL-sharing experiences; ½ day Harwood. Jennie, Susan, Gene and Stacey will work with Mark on pulling the CE together. Watch for a call for presenters on the two topics. Jennie will send a Doodle poll to determine the date.
- d. Expenses covered for fall include airline, ground transportation, meals not covered by COSLA. Need receipts for expenses other than meals. Annual meeting, WestCo will cover most inexpensive flight (within reason), meals, ground transportation. Hotel will be paid directly by Amigos. Mileage reimbursement- CONUS rate per mile; pay the less expensive of the airline or mileage.

Updates

- a. Measures that Matter- timeline has to move. Talking to various people to assist with TASCHA data; CO may help. Stacey is the WestCo rep on the steering team. Stacey gave a shout out to CO, Linda and Sharon are assisting with the design of the summit. A comment was made that WestCo has served as an incubator many times, including this project. While it's hard to hand a project off sometimes, we also know when it's time to do that. Stacey invited comments and concerns to her or to anyone else on the working; Jen (MN), Kurt (WI), Annie (DE) or Ken (CT). Concern was voiced by Anne about the length of the project and if there's anything that can move this quicker along. Jennie stated that we need to look at how we can use data from models that currently exist in

our own practices. MaryKay has acknowledged to her largest library that this isn't relative but appreciates that she can now say that we're doing something about this. Anne encouraged us to talk to our public library directors, which may add energy to keeping the progress moving on. Jennie questioned if people would benefit from talking points; the consensus was yes. Stacey will bring the idea to the Work Group.

- b. National issues discussion- SimplyE and LEAP- marketplace for e-books. Micah May is no longer with NYPL. App is moving forward; Minitex is working on it via a grant from IMLS. LEAP needs a complete reset, per a conversation between Ken, Valerie Horton from Minitex and Maura (IMLS). CO did a grant to expand the "Douglass County Model" to a statewide basis. CO had the tool but couldn't get the marketplace figured out; LEAP is having the same problem. KS partnered with Califa years ago to create NKE; need to decide if you want to own it or lease it. CO's other challenge was the pricing model, couldn't determine price until libraries bought in but they wouldn't buy in until they knew the price. Jennie finds the app appealing because it makes it easy to surf smaller collections in a simple and convenient way, including digitized Gov docs and other public domain collections. She thinks there may be some opportunities to partner, sharing our public domain collections. Gene is intrigued with the SimplyE interface; may be a year until its ready. Jennie is going to have some of her staff start joining the development calls. Anne stated that one of her stumbling blocks was that they don't have the infrastructure to access SimplyE. Jennie said you need the hosting platform but may not need the circ piece if you're not trying to access a commercial collection. Susan voiced concern about too many platforms may confuse patrons. This application is attempting to eliminate that barrier. Susan asked if anyone had a local independent self-published author's collection. Her question is if the library/consortium pays them for the book.
- c. Progress on Western Council "To do" list from June meeting
 - a. Support Measures that Matter- Stacey is doing this
 - b. Onboarding- Mary and Michael- need to draft something once the COSLA process is a little more flushed out. We had a brief discussion on the idea of mentoring within the region. Once Michael and Mary have put together some suggestions, the Executive Committee will look it over and edit. Patience's point was that we need to look at the resume of the new person. Need to identify what we think the Chief needs to know and then develop the materials. Content and timing are both important parts of this. President of WestCo will greet new members within the first week or so and then follow up a few years ago.
 - c. Creating a message about what we do- Greg Lucas is crafting
 - d. Identify and prioritize potential western initiatives- we need to be open to the possibility but there is nothing identified at this time.
 - e. Establish fiscal sustainability – Executive Team needs to take a look at.
- d. Other
 - a. Regionals- Tim pulled together a meeting with WestCo, Southern Council and COSLINE via conference call for the Great Lakes group. COSLINE has a conference for LDD's but Susan heard that attendance is dropping.

- b. LSTA- Susan voiced some concern regarding subgrants and the need to do audits of subgrantees. If an organization has already negotiated a Federal percentage, we can no longer hold the grant to the 4% for administrative.

State updates

MO- lost money but may get some back; new Sec of State taking office in November.

IA- IA has undergone some downsizing. 3 public universities, some community colleges and 30 private universities; going through RFP process for databases and college wants to be at the table. Looking at the MN model for multiple vendors. Excited about the collaboration. Kicking off LSTA evaluation this week; looking forward to putting together LSTA plan. IA hired Bill Wilson for their LSTA eval and plan.

SD- lost five FTE's last year; 3 other positions were vacated. New Assistant SL and new school library technology coordinator. Looking for electronic resources coordinator. Big accomplishment was getting Autographics setup for 70 school, public and academic; SD Share.

UT- economy is rising in UT; businesses moving in, lots of construction going on. Have to cut something to cover increased costs in another part of the budget. Staff received a small increase. Continue to contract with additional states to provide LBPH services; has capacity to grow. Hired Bill Wilson to do the 5 year evaluation and plan. Had a director's summit; day and a half. Majority of PL directors attended. Doing a bunch of stuff with databases; RFP for Ebsco with PL, SL and academic libraries.

KS- KS has lost a lot of functions- don't have a business office, HR person, recruit through dept. of Administration. Contracted with Dept. of Admin to be second person for financial, charged \$4/transaction. KSCALD- KS Consortium of Academic Library Directors, working on collection development and database purchases as a group.

NE- Farm economy is down so facing budget shortfalls. Expecting % decrease in budget for upcoming leg session. Strong presence working with Center for the Book, which is a separate private crop; provide staff support. Annual celebration off NE books at end of week. Project with University of NE and NE Studio to install makerspaces in some libraries; emphasizing working with kids through extension, 4H, etc. middle school ages to work with STEM, learning how to use different devices, and civic engagement for adults centered around entrepreneurship. Active and growing consortia for ebooks, have been successful getting state funding to support.

WY- WY economy is 70% oil, gas and coal. State is in the hole \$1B per year. Expecting an additional 10% cut for their libraries next year so state aid will have to rise. Share on statewide integrated library system that state runs; statewide databases and ebook that the state library supports. 40% turnover in PL directors due to retirements. Provide a full day to day and a half training for all library directors at state library. Do an annual day for directors at SL. Has helped minimize impact of retirements. WY has cancelled state conference this year; will meet in 9 areas around the state, with in person programs and streamed programs provided by SL. Some locations are providing lunch via Friends groups.

OK- Last year, Gov put out an executive order that cabinet secretary must approve out of state travel, memberships. Revising state aid rules. New statewide RFP for databases. 38% less budget since 2008 and 50% authorized staff. Had a major piece of legislation on telecom; state e-rate in addition to Federal, underwent major overhaul, mostly positive. Having problems with MOE, fourth year in a row; 2 years with a waiver and one year with no waiver. Also using Bill Wilson for LSTA eval and plan; Carson Block is his partner. Working to become a DPLA hub and doing some digitization things with that. Looking at doing something with Aspen Institute, based on feedback at annual director's rate. Encouraging businesses in the state to give a 1-2% discount; will pay invoice right away for those businesses, with 45 day pay for other businesses.

ID- Boise Valley is flourishing with new people moving in and new businesses; brewery and wineries are flourishing. Rest of state is unstable at best. State revenues have been higher than projected. Deputy SL is retiring after 31 years with agency. Renaming position to Deputy. Primarily a LD agency; budget cuts in '02 and '03 froze the collection which led to elimination of collection. Close to making an offer to first broadband consultant. Administrative Assistant of 25 years will be next one to retire, probably next spring. 9 more libraries have applied for e-rate and increased broadband speed. Working on strategic goals, modeled after ALA policy. Offering support for community engagement training and activities along with working on state association. Current strategic plan and LSTA plan don't show how these projects go together; working with Bill and Carson. OCLC group contract, split between ISL and libraries; put out an RFI for other providers since OCLC group contract isn't sustainable. Didn't receive any responses so looking at options. Looking at ways to improve database usage, using the PEW study as a starting place to contemplate what to do next.

There was some discussion about possibly pursuing a group RFI for a replacement for OCLC services.

HI- has 92 databases. Redesigned website; databases are imbedded throughout the website. Need to think about how we make things accessible to patrons; have to not think like librarians.

Calling subscription to get the idea across that we're paying for these. librarieshawaii.org
Completed a staffing study this year with Denise Davis. PLA has forms for doing workflow which are editable. Has to work with union before she can deploy the workflow forms. "Press Reader" is a new version of Zinio but does much more than Zinio. Has over 5K magazines from around the world in multiple languages. Once the user starts to use it, with the login can save article, search across a variety of magazines, lots more features than just downloading mags. Works with hotels and few larger public libraries. Was able to negotiate a better price. Going to work with tourism to see if they'll pay for a portion so they can serve tourists. Different way of looking at content. Integrates a social piece as well. Translates also. We need to start working together when negotiating contracts. Have to get HI compliant before she can purchase.

WA- reports to Sec of State and up for reelection. Gov is up for reelection. Hoping to move all SoS into their building.

ND- 6.55% budget cut this biennium; starting next biennium with a 90% budget. Hiring a School & YS Consultant and filling the Training Coordinator position. Creating an e-rate consortium as part of the LEAP project. ND has held 6 of 9 focus groups; still have to do staff and 2 online. Mary shared about Librarian for a Day program, where libraries invite her out for the day and put her to work. Mary was awarded the NDLA President's award for service. Redesigning website; working with state ITD as a pilot so adding only \$10/month. Supt of Education and Gov both up for reelection. Revised collection development policy and updating/reviewing emergency procedures. Diversifying economy-unmanned aircraft. Library standards in effect in 2017- grant eligibility. Subcommittee to revise next version.